

**YOUR EMPLOYEE
BENEFIT PLAN**

CRESTLINE HOTELS & RESORTS, LLC

Dental Expense Benefits

Crestline Hotels & Resorts, LLC

3950 University Drive
Suite 301
Fairfax, VA 22030

TO OUR EMPLOYEES:

All of us appreciate the protection and security insurance provides.

This certificate describes the benefits that are available to you. We urge you to read it carefully.

Benefits are self insured and administered by Metropolitan Life Insurance Company.

Crestline Hotels & Resorts, LLC

MetLife

Metropolitan Life Insurance Company
One Madison Avenue, New York, New York 10010-3690

Coverage is provided for each Employee as defined herein.

The date when an Employee is eligible for coverage is set forth in the form with the title Eligibility for Benefits.

The date when an Employee's Personal Benefits become effective is set forth in the form with the title Effective Dates of Personal Benefits.

The date when an Employee's Dependent Benefits become effective is set forth in the form with the title Effective Dates of Dependent Benefits.

The amounts of coverage are determined by the form with the title Benefits at a Glance.

Employer: Crestline Hotels & Resorts, LLC
Group Policy No.: 301189

If any prior certificate relating to the coverage set forth herein has been given to the Employee, such certificate is void.

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BENEFITS AT A GLANCE
(Also see SCHEDULE SUPPLEMENT)

The following Benefits are provided subject to the provisions below.

BENEFITS (EMPLOYEE AND DEPENDENT) AMOUNT

DENTAL EXPENSE BENEFITS

	<u>In-Network</u>	<u>Out of Network</u>
ANNUAL DEDUCTIBLE AMOUNT		
Individual	\$50	\$50
Family	\$150	\$150
Applies to Type B and C Services		

COVERED PERCENTAGE

Type A Expenses	100%	100%
Type B Expenses	80%	80%
Type C Expenses	50%	50%
Type D Expenses	50%	50%

MAXIMUMS

For Orthodontic Treatment Aggregate Maximum Benefit (For All Dental Expense Periods)	\$2,000	\$1,200
For Other Covered Dental Expenses Maximum Benefit (For One Dental Expense Period)	\$2,000	\$1,500

NOTE(S)

Expenses for orthodontia, including any procedures necessary for such treatment, will be considered Covered Dental Expenses only if the Dependent child has not reached age 19, or 23 if a full-time student.

Covered Dental Expenses for orthodontia are not included in the Maximum Benefit For One Dental Expense Period.

If a dental bill is expected to be \$300 or more, see DENTAL EXPENSE BENEFITS, section F. PRE-DETERMINATION OF BENEFITS.

COORDINATION OF BENEFITS

The Dental Expense Benefits are subject to the provisions of the form entitled COORDINATION OF BENEFITS.

WHEN YOU RETIRE

No benefits are provided under This Plan on or after the day you retire.

SCHEDULE SUPPLEMENT

A. Statements Made by You Which Relate to Insurability

Any statement made by you will be deemed a representation and not a warranty.

No such statement made by you which relates to insurability will be used:

1. in contesting the validity of the benefits with respect to which such statement was made; or
2. to reduce the benefits;

unless the conditions listed in items (a) and (b) below have been met:

- a. The statement must be contained in a written application which has been signed by you.
- b. A copy of the application has been furnished to you.

No such statement made by you will be used at all after such benefits have been in force prior to the contest for a period of two years during the lifetime of the person to whom the statement applies.

B. Assignment

This certificate may not be assigned by you. Your benefits may not be assigned prior to a loss.

C. Refund to Us for Overpayment of Benefits

If we pay Dental Expense Benefits to you for expenses incurred, or supposed to have been incurred on your own account or on account of a Dependent, and it is found that we paid more Dental Expense Benefits to you than we should have paid because:

1. all or some of those expenses were not actually incurred by the Covered Persons in your Family; or
2. any Covered Person in your Family was repaid for all or some of those expenses by a source other than from:
 - a. an insurer under a policy of insurance (including a policy written in accordance with a no fault law) issued to you in your name; and
 - b. an insurer under a policy of insurance (including a policy written in accordance with a no fault law) issued to a Covered Person in your Family who ordinarily lives in your home; and
 - c. us

we will have the right to a refund from you. The amount of the refund is the difference between:

1. the amount of Dental Expense Benefits paid by us for those expenses; and
2. the amount of Dental Expense Benefits which should have been paid by us for those expenses.

However, at our option, we may recover the excess amount by reducing or offsetting any future benefits payable to such person by the amount of the overpayment.

D. Additional Provisions

1. The benefits under This Plan do not at any time provide paid-up insurance, or loan or cash values.
2. No agent has the authority:
 - a. to accept or to waive the required proof of a claim; nor
 - b. to extend the time within which a proof must be given to us.

DEFINITIONS OF CERTAIN TERMS USED HEREIN

“Actively at Work” or “Active Work” means that you will be considered at Active Work:

1. on any day in which you are performing in the usual way all the regular duties of your work; or
2. on any day in which you are absent from work for any reason other than:
 - a. your sickness or
 - b. your injury; or
 - c. a medical leave of absence.

“Covered Person” means an Employee or a Dependent on whose account benefits are in effect under This Plan.

“Dependent” means your spouse or your unmarried child except for:

1. a person who is in the military of any country or of any subdivision of a country;
2. a person who is eligible under This Plan as an Employee;
3. a person who lives outside the United States or Canada;
4. a child who:
 - a. is 19 years of age or older and who is employed on a full-time basis or
 - b. is 19 years of age or older and who is not a full-time student at an approved school, as determined by the Employer; or
 - c. is 23 years of age or older.

If a Dependent child is a Covered Person on the day before that child has reached the applicable age limit, that child will continue to be a Dependent after the age limit as long as:

- a. that child is and remains unable to work in self-sustaining employment because of:
 - i. physical handicap; or
 - ii. mental incapacity; and
- b. that child is and remains chiefly dependent upon you for support; and
- c. that child is and remains a Dependent, as defined, except for the age limit; and
- d. you give us proof, when we ask for it, that the child is and remains so unable to work and dependent upon you since the age limit. We will not ask for proof more than once a year. The proof must be satisfactory to us; and
- e. you make any payment which is required by the Employer.

Child includes:

- a. a child who is supported solely by you and permanently living in the home of which you are the head; and
- b. a child who is legally adopted; and
- c. a stepchild who lives in your home; and
- d. a child of a Domestic Partner;
- e. a child for whom benefits must be provided by court order, that we have been notified of (as set forth in a divorce decree).
- f. a grandchild who is in the legal custody of the Employee or Employee's spouse and who is dependent upon the Employee or Employee's spouse;
- g. a grandchild who is:
 - i. legally adopted, including a grandchild from the date of placement with the adopting parents until the legal adoption;
 - ii. in the legal custody of the Employee or Employee's spouse; and
 - iii. dependent upon the Employee or Employee's spouse;
- h. a child for whom the Employee or Employee's spouse is required by a Child Health Insurance Enforcement Order to provide dental insurance coverage if:
 - i. the Employee does not make a request for coverage on a dependent child as required by a Child Health Insurance Enforcement Order; and
 - ii. the Employee is covered for Dental Expense Benefits; and
 - iii. no other reasonable dental insurance is in effect on the child,then a request for Dental Expense Benefits on the child may be made by:
 - i. another parent of the child;
 - ii. the Virginia Support Enforcement Agency; or
 - iii. the Virginia Department of Health and Mental Hygiene.

“Dependent Benefits” mean the benefits which are provided on account of a Dependent under This Plan.

“Doctor” means a person who is legally licensed to practice medicine. A licensed practitioner will be considered a Doctor if:

1. there is a law which applies to This Plan and that law requires that any service performed by such a practitioner must be considered for benefits on the same basis as if the service were performed by a Doctor; and
2. the service performed by the practitioner is within the scope of his or her license.

“Domestic Partner” is defined by the Policyholder as persons who:

- are the same gender;

- are at least 18 years of age;
- share a common residence;
- are jointly responsible for each other's basic living expenses;
- are capable of consenting to the partnership;
- are not married or a member of another domestic partnership; and
- are not related by blood in a way that would prevent them from being married under applicable state law.

“Employee” means a person who is employed and paid for services by the Employer on a full-time basis as determined by the Employer.

“Family” means you and your Dependents.

“No Fault Law” means a motor vehicle liability law or other similar law which requires that benefits be provided for personal injury without regard to fault.

“Occupational Injury” means an injury which happens in the course of any work performed by the Covered Person for wage or profit.

“Occupational Sickness” means a sickness which entitles the Covered Person to benefits under a worker’s compensation or occupational disease law.

“Personal Benefits” mean the benefits which are provided on account of an Employee under This Plan.

“Qualifying Event” means a change in your Family status due to one or more of the following events:

1. marriage;
2. the birth or adoption of a child;
3. divorce;
4. the death of a dependent;
5. termination or commencement of employment by your spouse;
6. cessation or commencement of insurance on you or your spouse due to changes in your spouse’s employment class or status; or
7. cessation or commencement of insurance on you or your spouse due to changes in the group policy which applies to your spouse’s class of employees.

“Spouse” means your lawful spouse. The term also includes your Domestic Partner.

“This Plan” means the Group Policy which is issued to provide Personal Benefits and Dependent Benefits.

“We”, “us” and “our” mean Crestline Hotels & Resorts, LLC

“You” and “your” mean the Employee who is a Covered Person for Personal Benefits. They do not include a Dependent of the Employee.

ELIGIBILITY FOR BENEFITS

Personal Benefits Eligibility Date

If you are an Employee on January 1, 2014, that is your Personal Benefits Eligibility Date.

If you become a Salaried Employee after January 1, 2014, your Personal Benefits Eligibility Date is the first day of the month after the date you become an Employee of the Employer.

If you become an Hourly Employee after January 1, 2014, your Personal Benefits Eligibility Date is 90 days after the date you become an Employee of the Employer.

Dependent Benefits Eligibility Date

Your Dependent Benefits Eligibility Date is the later of your Personal Benefits Eligibility Date and the date you first acquire a Dependent.

EFFECTIVE DATES OF PERSONAL BENEFITS

A. Making a Request for Benefits

1. Your Employer has established a flexible benefits plan. Under such a plan, you can choose the amount and types of benefits subject to the rules of the plan. Such rules include time frames during which you may make a request to be covered or to change your benefits under This Plan as set forth below. Such rules also establish a time frame for when changes in the amount of your benefits are made as a result of a change in your class or earnings. Your Employer can provide you with more information regarding the flexible benefits plan. In order to become covered for Personal Benefits under This Plan, you must make a written request to the Employer on the flexible benefits enrollment form furnished by the Employer.

In general, you can make choices for coverage for Personal Benefits:

- a. when you are first eligible for Personal Benefits; and
- b. when you have a Qualifying Event and want to make a change in your coverage for Personal Benefits to be more consistent with your new family status; and
- c. during the annual enrollment period as designated by the Employer and reported to you.

Requests to be covered for Personal Benefits may only be made:

- a. during the thirty-one day period following your Personal Benefits Eligibility Date; or
- b. during the first and any subsequent annual enrollment period, as designated by the Employer and reported to you, following your Personal Benefits Eligibility Date; or
- c. within thirty-one days of a Qualifying Event.

If you are already covered for Personal Benefits, requests for changes in Personal Benefits may only be made:

- a. during the annual enrollment period, as designated by the Employer and reported to you; or
 - b. within thirty-one days of a Qualifying Event, provided that the change in coverage is consistent with your new family status.
2. If you make a request to be covered for Personal Benefits within thirty-one days of your Personal Benefits Eligibility Date, your Personal Benefits will become effective on your Personal Benefits Eligibility Date, subject to the Active Work Requirement.
 3. If you make a request to be covered for Personal Benefits or a request for change(s) in Personal Benefits within thirty-one days of a Qualifying Event, your Personal Benefits or the change(s) in Personal Benefits will become effective on the first day of the month following the date of your request, subject to the Active Work Requirement, and provided that the change in coverage is consistent with your new family status.
 4. If you make a request to change your Personal Benefits during an annual enrollment period, your Personal Benefits will become effective on the first day of the calendar year following the annual enrollment period, subject to the Active Work Requirement.

B. Active Work Requirement

You must be Actively at Work in order for your Personal Benefits to become effective. If you are not Actively

at Work on the date when your Personal Benefits would otherwise become effective, your Personal Benefits will become effective on the first day after you return to Active Work.

C. Reinstatement of Benefits

If your Personal Benefits end because you do not make a required contribution to their cost, you may make a request to reinstate them, subject to the foregoing provisions.

EFFECTIVE DATES OF DEPENDENT BENEFITS

A. Making a Request for Benefits

1. In order to become insured for Dependent Benefits under This Plan, you must make a written request to the Employer on the flexible benefits enrollment form furnished by the Employer.

Requests to be covered for Dependent Benefits may only be made:

- a. during the thirty-one day period following your Dependent Benefits Eligibility Date; or
- b. during the first and any subsequent annual enrollment period, as designated by the Employer and reported to you, following your Dependent Benefits Eligibility Date; or
- c. within thirty-one days of a Qualifying Event, provided that the change in coverage is consistent with your new family status.

If you are already covered for Dependent Benefits, requests for changes in your Dependent Benefits may only be made:

- d. within thirty-one days of a Qualifying Event, provided that the change in coverage is consistent with your new family status.
2. If you make a request to be covered for Dependent Benefits within thirty-one days of your Dependent Benefits Eligibility Date, your Dependent Benefits will become effective, on the latest of:
 - a. your Dependent Benefits Eligibility Date; and
 - b. the effective date of your Personal Benefits.
 3. If you make a request to be covered for Dependent Benefits or a request for change(s) in Dependent Benefits within thirty-one days of a Qualifying Event, your Dependent Benefits or the change(s) in the Dependent Benefits will become effective on the first day of the month following the date of your request provided that the change in coverage is consistent with your new family status.
 4. A request for coverage on a dependent child for whom the Employee or Employee's spouse is required by a Child Health Insurance Enforcement Order to provide dental coverage is always a timely request. If:
 - a. the Employee does not make a request for coverage on a dependent child as required by a Child Health Insurance Enforcement Order; and
 - b. the Employee is covered for Dental Expense Benefits; and
 - c. no other reasonable dental coverage is in effect on the child, then a request for Dental Expense Benefits on the child may be made by:
 - i. another parent of the child;
 - ii. the Virginia Support Enforcement Agency; or

iii. the Virginia Department of Health and Mental Hygiene.

B. Reinstatement of Benefits

If your Dependent Benefits end because you do not make a required contribution to their cost, you may make a request to reinstate them, subject to the foregoing provisions.

C. New Dependents

If you are covered for Dependent Benefits and acquire a new Dependent, such event may be considered, subject to the provisions of the flexible benefits plan, as a Qualifying Event. The effective date of Dependent Benefits with respect to such person who becomes your Dependent would be determined in accordance with the foregoing provisions.

DENTAL EXPENSE BENEFITS

A. DEFINITIONS

“Covered Dental Expense” means:

1. For In-Network Benefits

The charges based on the Preferred Dentist Program Table of Maximum Allowed Charges for the types of dental services shown in section C. These services must be:

- a. performed or prescribed by a Dentist who is a Participating Provider; and
- b. necessary (see NOTICES) as determined by MetLife in terms of generally accepted dental standards.

No more than the Maximum Allowed Charge for the types of dental services shown in section C will be covered by the Dental Expense Benefits. The Maximum Allowed Charge is the lower of:

- a. the amount charged by the Participating Provider for the service or supply; and
- b. the maximum amount that the Participating Provider agreed with us to charge for that service or supply. This maximum amount is specified or based on the amounts specified in the Preferred Dentist Program Table of Maximum Allowed Charges.

2. For Out-of-Network Benefits

The charges for the types of dental services shown in section C. These services must be:

- a. performed or prescribed by a Dentist who is not a Participating Provider; and
- b. necessary (see NOTICES) as determined by MetLife in terms of generally accepted dental standards.

No more than the Reasonable and Customary Charge for the types of dental services shown in section C will be covered by the Dental Expense Benefits. The Reasonable and Customary Charge is the lowest of:

- a. the usual charge by the Dentist or other provider of the services or supplies for the same or similar services or supplies; or
- b. the usual charge of most other Dentists or other providers in the same geographic area for the same or similar services or supplies; or
- c. the actual charge for the services or supplies.

There may be more than one way to treat a dental problem. If, in our view, an adequate method or material which costs less could have been used, the Dental Expense Benefits will be based on the method or material which costs less. The rest of the cost will not be a Covered Dental Expense. See section E for examples that show how this works.

“Geographic Area” means an area determined by the zip code of the provider. A Geographic Area may contain only one zip code or a combination of adjacent zip codes.

“Deductible Amount” means the amount of Covered Dental Expenses shown in the BENEFITS AT A GLANCE.

The Deductible Amount is an annual amount.

The Deductibles during any one Dental Expense Period will not apply to Covered Dental Expenses for your Family after you incur Covered Dental Expenses for Covered Persons in your Family and those expenses equal the Family Deductible Amount.

“Dental Expense Period” means a period which starts on any January 1 and ends on the next December 31.

“Dentist” means a person licensed by law to practice dentistry. A type of dental service which is performed or prescribed by a Doctor will be considered for Dental Expense Benefits as if it were performed or prescribed by a Dentist.

“Covered Percentage” means the percentage or percentages shown in the BENEFITS AT A GLANCE.

“In-Network Benefits” means the Dental Expense Benefits provided under This Plan for covered dental services that are provided by a Dentist who is a Participating Provider.

“Out-of-Network Benefits” means the Dental Expense Benefits provided under This Plan for covered dental services that are not provided by a Dentist who is a Participating Provider.

“Preferred Dentist Program Table of Maximum Allowed Charges” means our fee agreement with a Participating Provider in which such Participating Provider has agreed to accept a schedule of maximum fees as payment in full for services rendered.

“Preferred Dentist Program” means our program to offer a Covered Person the opportunity to receive dental care from Dentists who are designated by us as Participating Providers. When dental care is given by Participating Providers, the Covered Person will generally incur less out-of-pocket cost for the services rendered.

“Participating Provider” means a Dentist who has been selected by us for inclusion in the Preferred Dentist Program. These Participating Providers agree to accept our Preferred Dentist Program Table of Maximum Allowed Charges as payment in full for services rendered.

“Non-Participating Provider” means a Dentist who is not a Participating Provider.

“Preferred Dentist Program Directory” means the list which consists of selected Dentists who:

1. are located in the Covered Person’s area; and
2. have been selected by us to be Participating Providers and part of the Preferred Dentist Program. These Participating Providers agree to accept our Preferred Dentist Program Table of Maximum Allowed Charges as payment in full for services rendered.

The list will be periodically updated.

B. COVERAGE

1. When Benefits May Be Payable

We will pay Dental Expense Benefits if you incur Covered Dental Expenses:

- a. for a Covered Person during a Dental Expense Period; and
- b. while you are covered for the Dental Expense Benefits for that Covered Person or under the

circumstances set forth in section H; and

- c. the In-Network Covered Dental Expenses are more than the In-Network Deductible Amount.

We will also pay Dental Expense Benefits if you incur Out-of-Network Covered Dental Expenses:

- a. for a Covered Person during a Dental Expense Period; and
- b. while you are covered for the Dental Expense Benefits for that Covered Person; and
- c. while you are covered for the Dental Expense Benefits for that Covered Person or under the circumstances set forth in section H; and
- d. the sum of the In-Network Covered Dental Expenses and Out-of-Network Covered Dental Expenses are more than the Out-of-Network Deductible Amount.

An expense is “incurred” on the date the type of dental service for which the charge is made is completed.

Type A Expenses

- a. Oral Exams and problem-focused exams, but not more than one exam every 6 months.
- b. Full mouth or panoramic x-rays once every 60 months.
- c. Bitewing x-rays 1 set every 6 months for children and 1 set per calendar year for adults.
- d. Cleaning of teeth (oral prophylaxis) once every 6 months.
- e. Topical fluoride treatment for a Child under age 19, once per calendar year.
- f. Space maintainers for a Child under age 19.
- g. Sealants for a Child, under age 19, which are applied to non-restored, non-decayed first and second permanent molars, once per tooth every 60 months.

Type B Expenses

- a. Amalgam or resin fillings.
- b. Extractions.
- c. Consultations twice a year.
- d. Root canal treatment, but no more than one time for the same tooth every 24 months.
- e. Treatment of periodontal disease and other diseases of the gums and tissues of the mouth, unless specifically mentioned in this section.
- f. Periodontal scaling and root planing but not more than once per quadrant every 24 months.
- g. Periodontal surgery, including gingivoplasty, gingival curettage, bone replacement graft, and guided

once per quadrant every 36 months. gingivectomy or osseous surgery, tissue regeneration

- h. Periodontal maintenance, where periodontal treatment (including scaling, root planing, and periodontal surgery, such as osseous surgery) has been performed. Periodontal maintenance is limited to four times in any Year less the number of teeth cleanings received during such 12 month period.
- i. Oral surgery.
- j. Administration of general anesthesia, when dentally necessary (see NOTICES) as determined by MetLife in terms of generally accepted dental standards in connection with oral surgery, extractions, or other covered dental services.
- k. Injections of antibiotic drugs.
- l. Adding teeth to an existing partial removable denture or to bridgework when needed to replace one or more natural teeth removed after the existing denture or bridgework was installed.
- m. Relinings and rebasings of existing removable dentures but not more than one in 36 months.
- n. Repair or re-cementing of:
 - i. crowns; or
 - ii. inlays or onlays; or
 - iii. dentures; or
 - i. bridgework.

Type C Expenses

- a. Those services needed to replace one or more natural teeth which are lost while Dental Expense Benefits for the Covered Person are in effect for:
 - i. Installation of fixed bridgework done for the first time.
 - ii. Installation for the first time of:
 - 1. a partial removable denture; or
 - 2. a full removable denture.
- b. Replacing an existing removable denture or fixed bridgework if it is needed because the existing denture or bridgework is no longer serviceable and was installed at least 10 years prior to its replacement.
- c. Replacing an existing immediate temporary full denture by a new permanent full denture when:
 - i. the existing denture can not be made permanent; and
 - ii. the permanent denture is installed within 12 months after the existing denture was installed.

- d. Inlays, onlays and crown restorations, but not more than one such restoration to the same tooth surface within 5 years of the prior restoration.
- e. Implant services, but no more than once for the same tooth position in a 60 month period.
- f. Repair of implants, but not more than once in a 12 month period.
- g. Fixed and removable appliances for correction of harmful habits.

Type D Expenses

Orthodontia, including appliance therapy, for a dependent child under age 19 or 23 if a full-time student.

The Aggregate Maximum Benefit for orthodontia is shown in the BENEFITS AT A GLANCE.

C. EXCLUSIONS .DENTAL SERVICES WHICH ARE NOT COVERED DENTAL EXPENSES

- 1. Services or supplies received by a Covered Person before the Dental Expense Benefits start for that person.
- 2. Services not performed by a Dentist except for those services of a Licensed dental hygienist which are supervised and billed by a Dentist and which are for:
 - a. scaling and polishing of teeth; or
 - b. fluoride treatments.
- 3. Cosmetic surgery or supplies. However, any such surgery or supply will be covered if:
 - a. it otherwise is a Covered Dental Expense; and
 - b. it is required for reconstructive surgery which is incidental to or follows surgery which results from a trauma, an infection or other disease of the involved part; or
 - c. it is required for reconstructive surgery because of a congenital disease or anomaly of a Dependent child which has resulted in a functional defect.
- 4. Replacement of a lost, missing or stolen crown, bridge or denture.
- 5. Services or supplies which are covered by any workers' compensation laws or occupational disease laws.
- 6. Services or supplies which are covered by any employers liability laws.
- 7. Services or supplies which any employer is required by Law to furnish in whole or in part.
- 8. Services or supplies received through a medical department or similar facility which is maintained by the Covered Person's employer.
- 9. Repair or replacement of an orthodontic appliance.
- 10. Service or supplies received by a Covered Person for which no charge would have been made in the

absence of Dental Expense Benefits for that Covered Person, except, this provision will not apply to Medicaid.

11. Services or supplies for which a Covered Person is not required to pay, except, this provision will not apply to Medicaid.
12. Services or supplies which are deemed experimental in terms of generally accepted dental standards.
13. Services or supplies received as a result of dental disease, defect or injury due to an act of war, or a warlike act in time of peace, which occurs while the Dental Expense Benefits for the Covered Person are in effect.
14. Adjustment of a denture or a bridgework which is made within 6 months after installation by the same Dentist who installed it.
15. Any duplicate appliance or prosthetic device,
16. Use of material or home health aids to prevent decay, such as toothpaste or fluoride gels, other than the topical application of fluoride,
17. Instruction for oral care such as hygiene or diet.
18. Periodontal splinting.
19. Appliances or treatment for bruxism (grinding teeth), including but not limited to occlusal guards and night guards.
20. Initial installation of a denture or bridgework to replace one or more natural teeth lost before the Dental Expense Benefits started for the Covered Person or as a replacement for congenitally missing natural teeth.
21. Services or supplies furnished as a result of a Referral prohibited by Section 1-302 of the Maryland Health Occupations Article. A prohibited Referral is one in which a Health Care Practitioner:
 - a. refers a Covered Person to; or
 - b. directs an employee or a person under contract with the Health Care Practitioner to refer a Covered Person to a Health Care Entity in which:
 - i. the Health Care Practitioner; or
 - ii. the Health Care Practitioner's immediate family; or
 - iii. both

own a Beneficial Interest or have a Compensation Agreement. For the purposes of this provision, the terms: "Referral"; "Health Care Practitioner", "Health Care Entity"; "Beneficial Interest"; and "Compensation Agreement" have the same meaning as provided in Section 1-301 of the Maryland Health Occupations Article.

22. Treatment of temporomandibular joint disorders.

D. EXAMPLES OF ALTERNATE BENEFITS

Dental Expense Benefits will be based on the materials and method of treatment which cost the least and which, in our view, meet generally accepted dental standards.

1. Inlays, Onlays, Crowns and Gold Foil

If a tooth can be repaired to our satisfaction according to generally accepted dental standards by a less costly method than an inlay, onlay, crown or gold foil, Dental Expense Benefits will be based on the adequate method of repair which costs the least.

2. Crowns, Pontics, and Abutments

Veneer materials may be used for front teeth or bicuspids. However, Dental Expense Benefits will be based on the adequate veneer materials which cost the least.

3. Bridgework and Dentures

Dental Expense Benefits will be based on the adequate method of treating the dental arch which costs the least. In some cases removable dentures may serve as well as fixed bridgework. If dentures are replaced by fixed bridgework, the Dental Expense Benefits will be based on the cost of a replacement denture unless adequate results can only be achieved with fixed bridgework.

These are not the only examples of alternate benefits. To find out how much your Dental Expense Benefits will be, see section F.

E. PRE-DETERMINATION OF BENEFITS

If a dental bill is expected to be \$300 or more, before the Dentist starts the treatment, a Covered Person can find out what Dental Expense Benefits will be paid under This Plan. To do this, the Covered Person should send a claim form to MetLife in which the Dentist tells us:

1. the work to be done; and
2. what the cost will be.

MetLife will then tell the Covered Person what Dental Expense Benefits This Plan will pay. If the Covered Person does not use this method to find out what Dental Expense Benefits This Plan will pay, our decision will be final and binding with regard to what are Covered Dental Expenses and what Dental Expense Benefits This Plan will pay.

This method should not be used for:

1. emergency treatment; or
2. routine oral exams; or
3. X-rays, scaling and polishing, and fluoride treatments; or
4. dental services which cost less than \$300.

F. IMPACT OF GOVERNMENT PLANS ON DENTAL EXPENSE BENEFITS

To the extent that services or supplies, or benefits for them are available to a Covered Person under a Government Plan, as defined below, they will not be considered for Dental Expense Benefits under This Plan. This provision will apply whether or not the Covered Person is enrolled for all Government Plans for which that Covered Person is eligible.

This provision will not apply to a Government Plan if that Government Plan requires that Dental Expense Benefits under This Plan be paid first.

A "Government Plan" is any plan, program or coverage, other than Medicare:

1. which is established under the laws or the regulations of any government; or
2. in which any government participates other than as an employer.

G. DENTAL EXPENSE COVERAGE AFTER BENEFITS END

No benefits will be payable for Covered Dental Expenses incurred by a Covered Person after the Dental Expense Benefits for that person ends. This will apply even if we have pre-determined benefits for dental services. However, benefits will be paid for Covered Dental Expenses incurred within 31 days after the date the Dental Expense Benefits end for a Covered Person for the following services:

1. for a prosthetic device if the Dentist prepared the abutment teeth and made impressions while Dental Expense Benefits for the Covered Person were in effect; or
2. for a crown if the Dentist prepared the tooth for the crown while the Dental Expense Benefits for the Covered Person were in effect; or
3. for root canal therapy if the Dentist opened the tooth while the Dental Expense Benefits for the Covered Person were in effect.

PAYMENT OF BENEFITS

Dental Expense Benefits will be paid to:

1. you; or
2. the Dentist; or
3. the non-insuring parent; or
4. the Virginia Department of Health and Mental Hygiene,

depending on:

1. whether or not the benefits have been assigned to the Dentist; and
2. whether or not the expenses are for a Dependent Child who is covered under a Child Health Insurance Enforcement Order of which we have received proof and Virginia law requires us to pay the Dental Expense Benefits to a particular person or state agency as a result of the Child Health Insurance Enforcement Order.

If the Covered Person is not a Dependent Child covered by a Child Health Insurance Enforcement Order of which we have received proof, we will pay Dental Expense Benefits to:

1. the Dentist, if you have assigned benefits to the Dentist, or
2. you, in all other cases.

If the Covered Person is a Dependent Child covered by a Child Health Insurance Enforcement Order of which we have received proof, we will pay benefits to the first of the following which applies:

1. the Dentist, if the person or state agency which incurred the Covered Dental Expenses for the Dependent Child assigned the benefits to the Dentist.
2. the Virginia Department of Health and Mental Hygiene if it incurred the expenses or if it previously notified us that it is administering the coverage for the benefit of the child and that the Dental Expense Benefits should be paid to the Virginia Department of Health and Mental Hygiene.
3. the non-insuring parent if the non-insuring parent incurred the Covered Dental Expenses for the Dependent Child.
4. you, in all other cases.

We will pay benefits when we receive satisfactory written proof of your claim.

Proof must be given to us not later than 90 days after the end of the Dental Expense Period in which the Covered Dental Expenses were incurred. If proof is not given on time, the delay will not cause a claim to be denied or reduced as long as proof is given as soon as reasonably possible.

WHEN BENEFITS END

- A. All of your benefits will end on the date your employment ends. Your employment ends when you cease Active Work as an Employee. However, for the purpose of benefits, the Employer may deem your employment to continue for certain absences. See **CONDITIONS UNDER WHICH YOUR ACTIVE WORK IS DEEMED TO CONTINUE**.
- B. If This Plan ends in whole or in part, your benefits which are affected will end.
- C. Your Dependent Benefits will end on the earlier of:
 1. the date that the Dependent ceases to be your Dependent; or
 2. the date of your death.
- D. If a Covered Person does not make a payment which is required by the Employer to the cost of any benefits, those benefits will end; they will end on the last day of the period for which a payment required by the Employer was made.
- E. Coverage for Dental Benefits on a dependent child who is covered under a Child Health Insurance Enforcement Order will not cease before the date allowed under Section 490(W) of the Virginia Insurance Laws.

The end of any type of benefits on account of a Covered Person will not affect a claim which is incurred before those benefits ended.

CONDITIONS UNDER WHICH YOUR ACTIVE WORK IS DEEMED TO CONTINUE

If you are not Actively at Work as an Employee because of a situation set forth below, the Employer may deem you to be in Active Work as an Employee only for the purpose of continuing your employment and only for the periods specified below in order that certain of your benefits under This Plan may be continued.

All such benefits will be subject to prior cessation as set forth in WHEN BENEFITS END.

In any case, the benefits will end on:

1. the date the Employer notifies us that your benefits are not to be continued; or
2. the end of the last period for which the Employer has paid premiums to us for your benefits.
3. The date your COBRA continuation period has expired.

COORDINATION OF BENEFITS

A. Definitions

“Plan” means a plan which provides benefits or services for, or by reason of, dental care and which is:

1. a group insurance plan; or
2. a group blanket plan, but not including school accident-type coverages covering students in:
 - a. a grammar school;
 - b. a high school; or
 - c. a college;for accident only (including athletic injuries) either on a 24 hour basis or on a “to and from school basis”;
or
3. a group practice plan; or
4. a group service plan; or
5. a group prepayment plan; or
6. any other plan which covers people as a group; or
7. a governmental program or coverage required or provided by any law.

In no event will Plan include coverage which is required or provided;

1. by Medicaid; or
2. an automobile reparations (no-fault) act or law; or

Each policy, contract or other arrangement for benefits or services will be treated as a separate Plan. Each part of such a Plan which reserves the right to take the benefits or services of other Plans into account to determine its benefits will be treated separately from those parts which do not.

“This Plan” means only those parts of This Plan which provide benefits or services for dental care. The provisions of This Plan which limit benefits based on benefits or services provided under Government Plans will not be affected by these Coordination of Benefits provisions.

“Primary Plan/Secondary Plan”

When This Plan is a Primary Plan, it means that This Plan’s benefits are determined:

1. before those of the other Plan; and
2. without considering the other Plan’s benefits.

When This Plan is a Secondary Plan, it means that This Plan’s benefits:

1. are determined after those of the other Plan; and
2. may be reduced because of the other Plan’s benefits.

When there are more than two Plans covering the person, This Plan may be a Primary Plan as to one or more of those other Plans and may be a Secondary Plan as to a different Plan or Plans.

“Allowable Expense” means any reasonable and customary charge which meets all of the following tests:

1. it is a charge for an item of necessary dental expense; and
2. it is an expense which a Covered Person must pay; and
3. it is an expense at least a part of which is covered under at least one of the Plans which covers the person for whom claim is made.

When a Plan provides fixed benefits for specified events or conditions rather than benefits based on expenses, any benefits under that Plan will be deemed to be Allowable Expenses.

When a Plan provides benefits in the form of services rather than cash payment, the reasonable cash value of each service rendered will be deemed to be both an Allowable Expense and a benefit paid.

However, Allowable Expenses do not include:

1. expenses for services rendered because of:
 - a. an Occupational Sickness; or
 - b. an Occupational Injury.

2. any amount of benefits reduced under a Primary Plan because the Covered Person does not comply with the Plan provisions. Examples of such provisions are those related to:
 - a. second surgical opinions;
 - b. precertification of admissions or services; and
 - c. preferred provider arrangements.

Only benefit reductions based upon provisions similar in purpose to those described in the prior sentence and which are contained in the Primary Plan may be excluded from Allowable Expenses. This provision will not be used by a Secondary Plan to refuse to pay benefits because a Health Maintenance Organization member has elected to have health care services provided by a non-HMO provider and the HMO, pursuant to its contract, is not obliged to pay for providing those services.

“Claim Determination Period” means a period which starts on any January 1 and ends on the next December 31. However, a Claim Determination Period for any Covered Person will not include periods of time during which that person is not covered under This Plan.

“Custodial Parent” means a parent awarded custody by a court decree. In the absence of a court decree, it is the parent with whom the child resides more than half of the calendar year without regard to any temporary visitation.

B. Effect on Benefits

1. When there is a basis for a claim under This Plan and another Plan, This Plan is a Secondary Plan which has its benefits determined after those of the other Plan, unless:
 - a. the other Plan has rules coordinating its benefits with those of This Plan; and
 - b. both those rules and This Plan’s rules in subsection 3 of this Section B require that This Plan’s benefits be determined before those of the other Plan.
2. If This Plan is a Secondary Plan, when the total Allowable Expenses incurred for a Covered Person in any Claim Determination Period are less than the sum of:
 - a. the benefits that would be payable under This Plan without applying this Coordination of Benefits provision; and
 - b. the benefits that would be payable under all other Plans without applying Coordination of Benefits or similar provisions;

the benefits described in item 2(a) of this section B will be reduced. The sum of these reduced benefits plus all benefits payable for such Allowable Expenses under all other Plans will not exceed the total of the Allowable Expenses. Benefits payable under all other Plans include all benefits that would be payable if the proper claims had been given on time.

When the benefits of This Plan are reduced as described above, each benefit is reduced in proportion. It is then charged against the benefit limits of This Plan.

3. Rules for Determining the Order in which Plans Determine Benefits. When more than one Plan covers the person for whom Allowable Expenses were incurred, the order of benefit determination is:
 - a. Non-dependent/Dependent The Plan which covers that person other than as a dependent (for example, as an employee, member, subscriber or retiree) determines its benefits before the Plan

which covers that person as a dependent; except that if the person is also a Medicare beneficiary, and as a result of the rules established by Title XVIII of the Social Security Act and implementing regulations, Medicare is:

- i. Secondary to the Plan covering the person as a dependent; and
- ii. Primary to the Plan covering the person as other than a dependent (e.g., a retired person);

then the benefits of the Plan covering the person as a dependent are determined before those of the Plan covering that person as other than a dependent.

b. Child Covered under More than One Plan When This Plan and another Plan cover the same child as a dependent of different persons, called “parents”:

- i. the Primary Plan is the Plan of the parent whose birthday is earlier in the year if:
 1. the parents are married;
 2. the parents are not separated (whether or not they ever have been married); or
 3. a court decree awards joint custody without specifying that one party is responsible for providing health care coverage.

For example, if one parent’s birthday were January 8 and the other parent’s birthday were March 3, then the Plan covering the parent with the January 8 birthday would determine its benefits before the Plan covering the parent with the March 3 birthday.

- ii. if both parents have the same date of birth (excluding year of birth), the Plan which covered the parent for the longer time determines its benefits before the Plan which covered the other parent for the shorter time.
- iii. if the specific terms of a court decree state that one of the parents is responsible for the child’s healthcare expenses or healthcare coverage and the Plan of that parent has actual knowledge of those terms, that Plan is Primary. This paragraph does not apply with respect to any Claim Determination Period during which any benefits are actually paid or provided before that Plan has that actual knowledge of the terms of the court decree.
- iv. if the parents are not married or are separated (whether or not they have ever been married) or are divorced, the order of benefits is:
 1. the Plan of the Custodial Parent;
 2. the Plan of the spouse of the Custodial Parent;
 3. the Plan of the Non-Custodial Parent;
 4. the Plan of the spouse of the Non-Custodial Parent.

c. Active/Laid-off or Retired Employee The Plan which covers that person as an active employee (or as that employee’s dependent) is Primary to a Plan which covers that person as a laid-off or retired employee (or as that employee’s dependent). If the Plan which covers that person has not adopted this rule, and if, as a result, the Plans do not agree on the order of benefits, this rule shall not apply.

d. Continuation Coverage. The Plan which covers the person as an active employee, member or

subscriber (or as that employee's dependent) is Primary to a Plan which covers that person under a right of continuation pursuant to federal law (e.g., COBRA) or state law. If the Plan which covers that person has not adopted this rule, and if, as a result, the Plans do not agree on the order of benefits, this rule d. shall not apply.

- e. Longer/Shorter Time Covered If none of the above rules determines the order of benefits, the Plan which has covered the employee, member or subscriber for the longer time determines its benefits before the Plan which covered that person for the shorter time.

C. Right to Receive and Release Needed Information

Certain facts are needed to apply these Coordination of Benefits rules. We have the right to decide which facts we need. We may get facts from or give them to any other organization or person. We need not tell, nor get the consent of, any person or organization to do this. To obtain all benefits available, a claim should be filed under each Plan which covers the person for whom Allowable Expenses were incurred. Each person claiming benefits under This Plan must give us any facts we need to pay the claim.

D. Facility of Payment

A payment made under another Plan may include an amount which should have been paid under This Plan. If it does, we may pay that amount to the organization which made that payment. That amount will then be treated as though it were a benefit paid under This Plan, We will not have to pay that amount again. The term "payment made" includes providing benefits in the form of services, in which case "payment made" means reasonable cash value of the benefits provided in the form of services.

E. Right of Recovery

If the amount of the payments made by us is more than we should have paid under this Coordination of Benefits provision, we may recover the excess from one or more of:

1. the persons we have paid or for whom we have paid;
2. insurance companies; or
3. other organizations.

The "amount of the payment made" includes the reasonable cash value of any benefits provided in the form of services.

NOTICES

This certificate is of value to you. It should be kept in a safe place. As soon as your benefits end, you should consult your Employer to find out what rights, if any, you may have to continue your protection.

The fact that a Dentist may recommend that a Covered Person receive a dental service does not mean:

1. that the dental service will be deemed to be Necessary; or
2. that benefits under This Plan will be paid for the expenses of the dental service.

MetLife will make the decision as to whether the dental service:

1. is Necessary in terms of generally accepted dental standards; and
2. is qualified for benefits under This Plan.

“Necessary” means a dental service that is required for the treatment or management of a sickness or injury. Necessary services do not include services provided mainly for convenience.

MetLife will base its decision on objective medical information, including information obtained through:

1. consultations with Doctors; or
2. review of standard medical literature; or
3. technological assessment reports of government agencies and private professional organizations.

Our Home Office is located at One Madison Avenue, New York, New York 10010.

**NOTICE OF YOUR RIGHT AND YOUR DEPENDENTS'
RIGHT TO CONTINUE DENTAL BENEFITS**

When your employment terminates for any reason other than your gross misconduct, or if your hours worked are reduced so that your coverage terminates, you and your covered dependents may continue coverage under This Plan for a period of up to 18 months. However, if it is determined under the terms of the Social Security Act that you or your covered dependent is disabled within 60 days after your termination of employment or reduction of hours, you and your covered dependents may continue your dental coverage under This Plan for an additional 11 months after the expiration of the 18 month period. During the additional 11 months of coverage, your cost for that coverage will be approximately 50% higher than it was during the preceding 18 months. In addition, if you should die, become divorced or legally separated, or become eligible for Medicare, your covered dependents may continue coverage under This Plan for up to 36 months. Also, your covered children may continue coverage under This Plan for up to 38 months after they no longer qualify as covered dependents under the terms of This Plan.

During the continuation period, a child of yours that is (1) born; (2) adopted by you; or (3) placed with you for adoption, will be treated as if the child were a covered dependent at the time coverage was lost due to an event described above,

This continuation will terminate on the earliest of:

1. the end of the 18, 29 or 36 month continuation period, as the case may be;
2. the date of expiration of the last period for which the required payment was made;
3. the date, after a Covered Person elects to continue coverage, that the Covered Person first becomes covered under another group health plan as long as the new plan does not contain any exclusion or limitation with respect to any preexisting condition on the Covered Person;
4. the date This Plan is cancelled.

Notice will be given when you or your covered dependents become entitled to continue coverage under the Plan. You, or they, will then have at least 60 days to elect to continue coverage. However, you or your covered spouse or your covered child must notify the Employer within 60 days in the event you receive a determination of disability under the terms of the Social Security Act, you become divorced or legally separated, or when your dependent child no longer qualifies as a covered dependent under This Plan.

Any person who elects to continue coverage under the Plan must pay the full cost of that coverage (including both the share you now pay and the share your Employer now pays), plus any additional amounts permitted by law. Your payments for continued coverage must be made on the first day of each month in advance.

CLAIMS INFORMATION

Procedures for Presenting Claims for Benefits

All claim forms needed to file for benefits under the group insurance program can be obtained from your employer who will also be ready to answer questions about the insurance benefits and to assist you or, if applicable, your beneficiary in filing claims. The instructions on the claim form should be followed carefully. This will expedite the processing of the claim. Be sure all questions are answered fully.

The completed claim form should be sent to MetLife at the address shown on the claim form.

When the claim has been processed, you or, if applicable, your beneficiary will be notified of the benefits paid. If any benefits have been denied, you or, if applicable, your beneficiary will receive a written explanation.

Routine Questions

If there is any question about a claim payment, an explanation may be requested from your Employer who is usually able to provide the necessary information.

Requesting a Review of Claims Denied In Whole or In Part

In the event a claim has been denied in whole or in part, you or, if applicable, your beneficiary can request a review of your claim by MetLife. This request for review should be sent to Group Insurance Claims Review at the address of MetLife's office which processed the claim within 60 days after you or, if applicable, your beneficiary received notice of denial of the claim. When requesting a review, please state the reason you or, if applicable, your beneficiary believe the claim was improperly denied and submit any data, questions or comments you or, if applicable, your beneficiary deems appropriate. MetLife will re-evaluate all the information and you or, if applicable, your beneficiary will be informed of the decision in a timely manner.

Discretionary Authority of Plan Administrator and Other Plan Fiduciaries

In carrying out their respective responsibilities under the Plan, the Plan administrator and other Plan fiduciaries shall have discretionary authority to interpret the terms of the Plan and to determine eligibility for and entitlement to Plan benefits in accordance with the terms of the Plan. Any interpretation or determination made pursuant to such discretionary authority shall be given full force and effect, unless it can be shown that the interpretation or determination was arbitrary and capricious.

STATEMENT OF ERISA RIGHTS

The following statement is required by federal law and regulation.

As a participant in This Plan, you are entitled to certain rights and protections under the Employee Retirement Income Security Act of 1974 (ERISA). ERISA provides that all participants shall be entitled to:

Examine, without charge, at the Plan administrator's office and at other specified locations, all Plan documents, including insurance contracts and copies of all documents filed by the Plan with the U.S. Department of Labor, such as detailed annual reports and Plan descriptions.

Obtain copies of all Plan documents and other Plan information upon written request to the Plan administrator. The

administrator may make a reasonable charge for the copies.

In addition, ERISA provides that if there are 100 or more participants in the Plan, all such participants shall be entitled to receive a summary of the Plan's financial report self insured. In such event, the Plan administrator is required by law to furnish each participant with a copy of this summary annual report. In addition to creating rights for Plan participants, ERISA imposes duties upon the people who are responsible for the operation of the employee benefit plan. The people who operate your Plan, called "fiduciaries" of the Plan, have a duty to do so prudently and in the interest of you and other Plan participants and beneficiaries.

No one, including your employer or any other person, may fire you or otherwise discriminate against you in any way to prevent you from obtaining a welfare benefit or exercising your rights under ERISA. If your claim for a welfare benefit is denied in whole or in part, you must receive a written explanation of the reason for denial. You have the right to have the Plan administrator review and reconsider your claim.

Under ERISA, there are steps you can take to enforce the above rights. For instance, if you request materials from the Plan and do not receive them within 30 days, you may file suit in a Federal court. In such a case, the court may require the Plan administrator to provide the materials and pay you up to \$110 a day until you receive the materials, unless the materials were not sent because of reasons beyond the control of the administrator. If you have a claim for benefits which is denied or ignored, in whole or in part, you may file suit in a state or Federal court.

If it should happen that Plan fiduciaries misuse the Plan's money, or if you are discriminated against for asserting your rights, you may seek assistance from the U.S. Department of Labor, or you may file suit in a Federal court.

The court will decide who should pay court costs and legal fees. If you are successful, the court may order the person you have sued to pay these costs and fees.

If you lose, the court may order you to pay these costs and fees; for example, if it finds your claim is frivolous. If you have any questions about your Plan, you should contact the Plan administrator. If you have any questions about this statement or about your rights under ERISA, you should contact the nearest Area Office of the U.S. Labor-Management Services Administration, Department of Labor.

FUTURE OF THE PLAN

It is hoped that This Plan will be continued indefinitely, but Crestline Hotels & Resorts, LLC reserves the right to change or terminate This Plan in the future. Any such action would be taken only after careful consideration.

The Board of Directors of Crestline Hotels & Resorts, LLC shall be empowered to amend or terminate This Plan or any benefit under This Plan at any time.