

# Contact Information

BENEFIT	CONTACT	TELEPHONE	WEB SITE
<b>Medical, Dental, Vision and EAP Providers</b>			
<b>Medical - Aetna</b>	Member Service Concierge	888-249-2584	<b>aetna.com</b> Medical Group #169616
	Aetna One Choice	877-243-2752	
	Nurse Informed line (#2)	800-556-1555	
	AETNA Pharmacy	888-RX-Aetna	
	Mental Health Services	800-424-4047	
	PayFlex FSA	888-678-8242 Fax 888-238-3539	
	Teladoc	855-Teladoc 855-835-2362	<b>Teladoc.com/Aetna</b>
<b>Dental - Aetna</b>	Member Service	877-238-6200	<b>aetna.com</b> Dental Group #842885
<b>Vision - Davis Vision</b>	Customer Service	800-999-5431	<b>davisvision.com</b>
<b>(EAP) Employee Assistance Program</b>	Deer Oaks	210-615-8880 800-396-2467	<b>deeroakseap.com</b> User ID & Password: BXCO
<b>Insurance - Basic Life, Supplemental - Spouse and Dependent, Voluntary Benefits</b>			
<b>Lincoln Financial Group Term Life &amp; AD&amp;D, Short &amp; Long Term Disability</b>	Customer Service and Claims	800-423-2765	<b>LFG.com</b> <b>Group ID#: BexarCnty</b> <b>Policy#: 10246458</b>
<b>MetLife Legal Plan</b>	Customer Service	800-821-6400	<b>legalplans.com</b> <b>Plan Code #990 / Local Code #2031</b>
<b>UNUM Critical Illness Personal Accident, Whole Life Insurance</b>	Customer Service	866-679-3054	<b>unum.com</b> <b>Policy #953061</b>
<b>Nationwide Pet Insurance</b>	Customer Service	877-738-7874	<b>Nationwide.com</b>
<b>Retirement and 457(b) Deferred Compensation Partners</b>			
<b>TCDRS</b>	Customer Service	800-823-7782	<b>tcdrs.org</b>
<b>Nationwide Retirement Solutions 0037670001</b>	Customer Service	877-677-3678	<b>nrsforu.com</b>
<b>AIG (formerly Valic) 90175/001</b>	Tommy Ortiz tommy.ortiz@aig.com	800-448-2542 210-557-2079	<b>aigrs.com</b>
<b>VOYA VK0809</b>	Shane Pfeffer shane.pfeffer@voyafa.	800-584-6001 210-979-8277	<b>voya.com</b>
<b>Mission Square Retirement 303900</b>	Roland Quintanilla rquintanilla@missionsq.org	202-487-3776 800-669-7400	<b>missionsq.org</b>